



CustomerPro

Post every week. Reply to every customer.

Without hiring a bigger team.

One place to keep all your social media pages active, send offers, follow up on enquiries and answer customers day and night. Made for busy business owners, not for technical people.

Instagram

Facebook

LinkedIn

X

Telegram

Reddit

Pinterest

Google Business Profile

WhatsApp

Email

14 days free

No credit card needed

Every channel, one login

Social media, WhatsApp and email

Real people help you

Setup support from our team

WHERE IT WORKS

One screen for every place your customers see you.

CustomerPro is not only for WhatsApp. It looks after your social media pages, your messages and your email together, so you stop jumping between apps.

POST AND SCHEDULE ON YOUR SOCIAL MEDIA PAGES

 Instagram Posts, comments, messages READY	 Facebook Pages, comments, ad enquiries READY	 LinkedIn Posts to your personal profile READY	 X (Twitter) Posts READY
 Telegram Posts to your channel READY	 Reddit Posts READY	 Pinterest Pins OPENING SOON	 Google Business Updates on your Google listing OPENING SOON
 Threads Posts and comments OPENING SOON	 YouTube Shorts and comments OPENING SOON	 TikTok Short videos OPENING SOON	 Snapchat Posts OPENING SOON

Networks marked Opening soon are built and are waiting for approval from the platform before we open them to every customer.

TALK TO YOUR CUSTOMERS ON

 WhatsApp Offers, chats, auto replies and your AI assistant	 Instagram messages and comments Answer from the same screen as WhatsApp
 Facebook comments and ad enquiries Every comment and ad form reaches your team	 Email Newsletters sent from your own business address

WHAT YOU CAN DO ACROSS THEM

Write once, post everywhere Adjust the words for each page.	Plan the month See every post on one calendar.	Answer in one place Comments and messages together.	See what works Reach, likes and best time to post.
---	--	---	--

WHY THIS MATTERS

Your customers are online all day. The business they see and hear from wins.

Most owners we meet have the same three problems: social media posting stops after two weeks, enquiries get missed when the shop is busy, and follow-up is forgotten. The numbers say the same.

91%

of online adults in India chat with a business every week.

Kantar 2025, quoted by Meta, 2026

73%

of people will buy from a competitor if a business does not reply to them on social media.

Sprout Social Index, 2025 (global)

42%

of small businesses have less than one hour a day for marketing.

Constant Contact, 2025 (US, UK, Canada, Australia)

51%

of small businesses say posting on social media is their most time-consuming marketing job.

Constant Contact, 2024 (US, UK, Canada, Australia)

WHAT IS INSIDE CUSTOMERPRO

01 Social media calendar

Plan and post to all your pages from one screen

02 Auto planner

Learns your business and prepares your posts

03 Campaigns

Send offers on WhatsApp, email and Instagram

04 Follow-ups

Remind people who asked but did not buy

05 Auto reply

Instant answers to common questions

06 Flows

Ready-made step-by-step customer journeys

07 AI assistant for customers

Handles chats, hands over to you when needed

08 Assistant for daily tasks

Welcomes customers, books, collects payment

09 Your business information

The assistant answers from your own details

10 Works with ChatGPT and Claude

Run your account by simply asking

01

All your pages, planned on one calendar.

Write a post once and send it to Facebook, Instagram, LinkedIn, X, Telegram and more. See the whole month at a glance.

October							12 posts planned
Mon	Tue	Wed	Thu	Fri	Sat	Sun	
12 New	13	14 Review	15	16 Offer	17	18 Team	
19 Diwali	20	21 Tip	22	23 Offer	24	25 Photo	

- ✓ Post now, schedule for later, or save as a draft.
- ✓ Warns you if a post is too long or the picture size is wrong for a page.
- ✓ "Write with AI" suggests the caption.
- ✓ Answer comments from all pages in one place.
- ✓ See which posts did well and the best time to post.

02

It learns your business, then prepares your posts for the month.

FIRST, IT GETS TO KNOW YOU

Your business

What you do, your city, your website

Your customers

Age group, area, and up to 5 Indian languages

Your way of speaking

Formal or friendly, words you like and avoid

Your look

Logo, colours and photo style

What you sell

Products, services and the current offer

Your goal

Get known, get enquiries, or sell online

THEN IT DOES THE WORK

STEP 1

Plans the dates

Around festivals, your offers and your best posting times.

STEP 2

Writes the posts

In your style and in your customers' languages.

STEP 3

Designs the picture

Over 120 designs in your colours, with your logo.

STEP 4

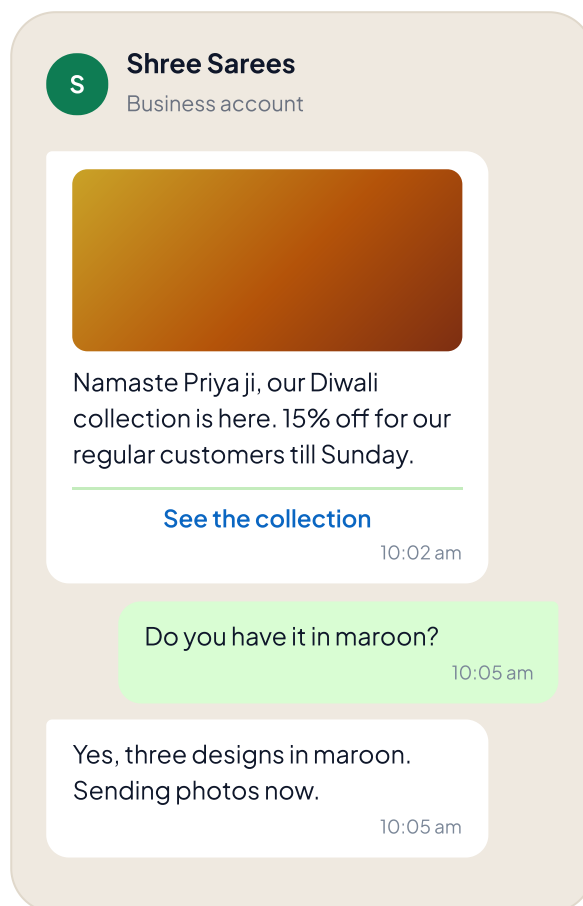
You approve

Nothing is posted until you say yes.

Send your offer to every customer in a few minutes.

Festival offer, new stock, admission open, appointment slots. Write it once, choose who should get it, and send now or at a time you pick.

- ✓ **WhatsApp offers** with a photo, video or document, and each customer's name filled in automatically.
- ✓ **Email newsletters** built by dragging blocks: heading, picture, button. Sent from your own business email address.
- ✓ **Instagram messages** to people who recently wrote to you.
- ✓ **Send to the right people.** Make lists such as "Old customers", "Asked for price" or "Pune branch".
- ✓ **Schedule in advance.** Set the Diwali message today, it goes out on the day.
- ✓ **See what happened.** Who received it, who read it, who replied. Send a second message only to those who did not read.
- ✓ **Respectful by default.** Customers who said "stop" are left out automatically.



SENT

1,240

customers on your list

READ

1,012

opened your message

REPLIED

186

enquiries to answer

Figures above are an illustration of the results screen, not a promised result.

EXAMPLE

A coaching institute sends "Admissions open for the April batch" to last year's enquiries on Monday morning. By evening they know exactly which parents read it and who asked for a callback.

No enquiry is forgotten, even on your busiest day.

Set it up once. After that, every new enquiry gets a quick answer and a polite reminder, without anyone in your team having to remember.

04 FOLLOW-UPS

Reach out again, politely

- ✓ New enquiries from Facebook, Instagram and Google ads come in automatically
- ✓ Upload your existing customer list from Excel
- ✓ Reminders go out after one day, three days, one week

05 AUTO REPLY

Instant answers

- ✓ Customer types "price", "timing" or "address" and gets the answer at once
- ✓ Works on WhatsApp and Instagram messages
- ✓ Replies to comments on your Instagram and Facebook posts

06 FLOWS

Step-by-step journeys

- ✓ Build by placing steps one after another: message, wait, check, next
- ✓ Stops by itself when the customer replies or buys
- ✓ Start from a ready-made flow, change the words, switch on

HOW A NEW ENQUIRY IS HANDLED

MINUTE 1

Welcome message

"Thank you for your enquiry. Here is our price list."

DAY 1

Gentle reminder

Sent only if the customer has not replied.

DAY 3

Offer or call

A small offer, or the enquiry is given to a team member to call.

ANY TIME

Customer replies

Reminders stop. The chat comes to you or your assistant.

READY-MADE FLOWS YOU CAN SWITCH ON

New enquiry welcome and follow-up

Price enquiry auto reply

Appointment reminder

Win back old customers in three messages

Instagram keyword reply

Sort enquiries and pass to the right person

EXAMPLE

A dental clinic's patients get a reminder one day before the appointment and again two hours before. Fewer missed appointments, and the receptionist makes no reminder calls.

An assistant that answers your customers, day and night.

It talks to customers the way your best staff member would: politely, in their language, using your prices and your rules. When a person is needed, it calls you.



Glow Salon

Replies in seconds

Hi, bridal makeup ka rate kya hai? Sunday available?

11:42 pm

Namaste! Bridal makeup starts at Rs 12,000 and includes hair styling. This Sunday we have 9 am and 1 pm free. Which one suits you?

11:42 pm

1 pm. Can I talk to someone about the advance?

11:44 pm

Booked for Sunday 1 pm. I have informed Neha from our team, she will message you in the morning about the advance.

11:44 pm

Passed to Neha · full chat attached

What it does

- ✓ Answers questions on WhatsApp and Instagram within seconds, including at night and on holidays.
- ✓ Understands photos and voice notes sent by customers, and can reply by voice.
- ✓ Sorts enquiries: serious buyer, just asking, or needs a call.
- ✓ Shares your products, booking link and payment link inside the chat.

You stay in control

- ✓ The moment you or your staff reply, the assistant steps back.
- ✓ One tap on "Take over" for any chat.
- ✓ Switch it off for chosen customers permanently.
- ✓ Try it in a private test chat before customers see it.
- ✓ Every action is recorded, so you can check what it said.

It passes the chat to a person when needed

Complaints, special requests and price negotiation go to your team with the full conversation, so the customer never has to repeat themselves.

It follows your instructions

You tell it how to speak, what to offer and what never to promise. You can write these instructions in plain English.

It does the small jobs, so your staff can do the important ones.

Beyond answering questions, the assistant can complete routine work inside the chat, from welcoming a new customer to collecting a payment.

Welcomes new customers

Greets them, asks the details you need (name, city, requirement) and saves them in your records.

Books appointments

Checks free slots in your calendar, books the meeting, and cancels or changes it if the customer asks.

Collects payments

Sends a payment link in the chat, up to the maximum amount you allow.

Keeps your records

Fills in your own tables, such as orders, bookings or service requests, while it chats.

Starts the follow-up

Puts the customer into the right reminder flow and marks the enquiry as hot, warm or cold.

Updates your other apps

Adds the enquiry to your Google Sheet or CRM and alerts your team.

It answers from your information, not from guesswork.

Give the assistant your price list, common questions, timings, policies and product details. It looks up the answer there before replying to a customer.

- ✓ Add your information as simple text files or sheets.
- ✓ Keep separate sets for each branch or service.
- ✓ Change a price once and every reply uses the new price.
- ✓ If the answer is not in your information, it can pass the chat to your team.

WHAT TO PUT IN

Price list

Timings and address

Common questions

Return and refund policy

Course or service details

Delivery areas

Current offers

Our team switches this on for your account and helps you load your first set of information.

Run your account by simply asking.

Connect CustomerPro to ChatGPT or Claude once, then type what you want in plain words. It shows a preview and waits for your "yes" before sending anything.

YOU CAN ASK THINGS LIKE

- ✓ "How many enquiries came this week, and how many are still unanswered?"
- ✓ "Schedule this photo on Instagram and Facebook for Friday, 6 pm."
- ✓ "Send the Diwali offer to customers who bought last year."

ALSO CONNECTS WITH THE APPS YOU USE

Google Sheets

Google Calendar

Calendly

Shopify

WooCommerce

Razorpay

Zoho CRM

HubSpot

Slack

SIMPLE PRICING

Clear monthly price. No surprise bills.

Free trial

Rs 0 for 14 days

Try it with your own number.
No credit card needed.

Scale

Rs 899 per month

For a single shop, clinic or office. 1 WhatsApp number, 1 AI assistant, 3 team members.

Bigger teams

Pro and Command

More numbers, more assistants and more team members. Ask us for the plan that fits you.

- ✓ WhatsApp's own message fees are passed on at cost. We add nothing on top.
- ✓ Your WhatsApp number and account remain in your name.
- ✓ Runs on the official WhatsApp Business system from Meta.
- ✓ Real people help you set up and answer your questions.

See it working with your own business in 20 minutes.

Tell us what you sell. We will show you your first campaign, auto reply and week of posts.

Website

customerpro.in

Call or WhatsApp

+91 99758 88110

Email

dnyantra@gmail.com

Sources for page 3: Kantar 2025 as quoted by Meta (about.fb.com, May 2026); Sprout Social Index 2025; Constant Contact Small Business Now 2025 and 2024. Some features depend on your plan and on approval from each social media platform. Features marked Early access are being opened to customers in stages. Prices exclude taxes and may change.